

# Terms & Conditions

## 1. Acceptance of Terms

By accessing or using our services, website, or SMS communications, you agree to these Terms and Conditions. If you do not agree, please do not use our services.

## 2. Services

We provide HVAC services in Suffolk County, NY. Service availability is subject to scheduling, and all quotes are subject to change based on inspection.

## 3. SMS Messaging Terms

- Consent: By providing your phone number, you consent to receive SMS messages for appointment confirmations, service updates, and promotions.
- Message Frequency may vary.
- Opt-Out: Reply "STOP" at any time to unsubscribe from SMS communications.
- Fees: Message and data rates may apply. Check with your carrier for details.
- Disclaimer: Delivery of messages is subject to your carrier's services and coverage.
- For assistance, reply 'HELP' to any message or contact us at [office@kintechvac.com](mailto:office@kintechvac.com) or (631) 496-6646.

## 4. Payment Terms

All payments for services must be made in accordance with the agreed terms. Late payments may incur penalties or interest as permitted by law.

## 5. Liability

We strive for accuracy but do not guarantee uninterrupted service. We are not liable for:

- Any indirect or consequential damages.
- Failures due to third-party services, including SMS delivery.

## 6. Cancellations

Service appointments may be canceled or rescheduled with at least 24 hours' notice. Failure to provide sufficient notice may result in a cancellation fee.

## 7. Governing Law

These terms are governed by the laws of the State of New York. Any disputes shall be resolved in courts located in Suffolk County, NY.

## 8. Amendments

We reserve the right to update these Terms and Conditions at any time. Updated terms will be effective immediately upon posting.

## 9. Contact Information

For questions about these Terms and Conditions, contact us at:

[office@kintechvac.com](mailto:office@kintechvac.com)

(631) 496-6646